



***Request for Quotation (RFQ) for the supply of Cortex XSOAR – security incident handling automation and orchestration software to the CSIR.***

***RFQ No 9377.1/01/08/2022***

Date of issue:	Monday 18/07/2022
Closing Date and Time:	Monday 01/08/2022 at 16h30
Tender submission:	For submission of quotations or any other enquiries: tender@csir.co.za Mail size is limited to 25MB if the document exceeds this limit please send multiple mails. Cloud submissions will not be accepted
Category:	Software license

## **1 INVITATION FOR QUOTATION**

Quotations are hereby invited for the supply of Cortex XSOAR – security incident handling automation and orchestration tool to the CSIR.

The Cortex XSOAR Solution should include the following :

Cortex XSOAR for Orchestration, which involves controlling and activating the security product stack from a central location. Cortex XSOAR does this through playbooks, which are task-based workflows that coordinate across people, processes, and technology.

The second component of Cortex XSOAR is Automation, which is a subset of orchestration. Within Cortex XSOAR, automation involves finding repeatable tasks and executing them at machine speed. Cortex XSOAR products have automation scripts and extensible product integrations to accomplish this.

The final component, Response, involves maintaining incident oversight as it goes through the lifecycle. Within Cortex XSOAR products, this includes case management, collaboration during investigation, and analysis and reporting after incident closure.

## 2 QUOTATION REQUIREMENTS

1)1 x PAN-CORTEX XSOAR-ENTERPRISE (AWSFrankfurt) Cortex XSOAR is full product that includes automation, orchestration, and threat intelligence management for Enterprise with 4 users

2)1 x PAN-DEMISTO-PREMIUM-SUCCESS (AWSFrankfurt) Cortex XSOAR Premium Success - sold with Cortex XSOAR, XSOAR-TIM and XSOARStarter

3)1 x PAN-CONSULT-XSOAR-ENT-QS QuickStart Service for Cortex XSOAR - Enterprise Edition

4)120 x PAN-EDU-TRAINING-100 (AWS-Frankfurt) Training Credit - To be redeemed with Authorized Training Partners (ATPs)

5)1 x PAN-CONSULT-XSOAR-OPT SecOps Optimization Service for Cortex XSOAR

6)1 x PAN-DEMISTO-HOSTING-ENT (AWS-Frankfurt) Cortex XSOAR Hosting Fees Enterprise - can be sold with Cortex XSOAR, XSOAR-TIM and XSOAR-Starter.

7) The Solution must have a 12 Month Subscription Licence

## 3 EVALUATION CRITERIA

- 3.1 Selection of suppliers will be based on the 80/20 preference point system.
- 3.2 Provide valid original or certified copy of the B-BBEE Certificate issued by an accredited verification agency and bearing a SANAS logo; or
  - Valid sworn affidavits made on DTIC designed templates; or
  - DTIC issued sworn affidavit; or
  - CIPC issued B-BBEE certificate.
- 3.3 Indicate CSD number (National Treasury Central Supplier Database) on quotation. If not registered yet on CSD, use [www.csd.gov.za](http://www.csd.gov.za) to register.
- 3.4 No order will be issued or no contract will be signed without a valid CSD number.

#### **4 ELIMINATION CRITERIA**

- 4.1 Failure to adhere to the specification requirements and quote as per specification of the request for quotation.
- 4.2 Submission of quotation after closing date and time
- 4.3 Submission at the incorrect email address
- 4.4 Suppliers restricted by National Treasury
- 4.5 Distributor Authorisation letter to sell Cortex software.

#### **5 PRICING QUOTATION**

- 5.1 Price needs to be provided in South African Rand (excl. VAT), with details on price elements that are subject to escalation and exchange rate fluctuations clearly indicated.
- 5.2 Price should include additional cost elements such as freight, insurance until acceptance, duty where applicable, etc.
- 5.3 Payment will be according to the CSIR Payment Terms and Conditions.

#### **6 OTHER TERMS AND CONDITIONS**

- 6.1 The supplier shall under no circumstances offer, promise or make any gift, payment, loan, reward, inducement, benefit or other advantage, which may be construed as being made to solicit any favour, to any CSIR employee or its representatives. Such an act shall constitute a material breach of the Agreement and the CSIR shall be entitled to terminate the Agreement forthwith, without prejudice to any of its rights.
  - 6.2 A validity period of 90 days will apply to all quotations except where indicated differently on the quote.
- 7 No goods and/or services should be delivered to the CSIR without an official CSIR Purchase order. CSIR purchase order number must be quoted on the invoice. Invoices without CSIR purchase order numbers will be returned to supplier.**

- 8 Note: This is not a Purchase Order.**

**DECLARATION BY TENDERER**

**Only tenderers who completed the declaration below will be considered for evaluation.**

**RFQ No: 9377.1/01/08/2022**

I hereby undertake to render services described in the attached tendering documents to CSIR in accordance with the requirements and task directives / quotation specifications stipulated in RFQ 9377.1/01/08/2022 at the price/s quoted. My offer/s remains binding upon me and open for acceptance by the CSIR during the validity period indicated and calculated from the closing date of the quotation.

I confirm that I am satisfied with regards to the correctness and validity of my quotation; that the price(s) and rate(s) quoted cover all the services specified in the quotation documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.

I accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me under this quotation as the principal liable for the due fulfilment of this quotation.

I declare that I have no participation in any collusive practices with any tenderer or any other person regarding this or any other quotation.

I accept that the CSIR may take appropriate actions, deemed necessary, should there be a conflict of interest or if this declaration proves to be false.

I confirm that I am duly authorised to sign this quotation.

NAME (PRINT) .....  
CAPACITY .....  
SIGNATURE .....  
NAME OF FIRM .....  
DATE .....

WITNESSES	
1	.....
2	.....
DATE: .....	